

Kudos and Criticism

by Ambrosia Software Users

This section features reader responses to Ambrosia's software & service. We will include the good with the bad, and address any problems brought to our attention. These are real people writing real letters about real issues. Feel free to drop us a line.

Snapz Pro Surprises

I just got your news release about the latest version of Snapz Pro. I just had to write you and tell you how pleased I am about Snapz Pro.

When I am in the middle of a software installation, sometimes the installation program will put up some very useful or important information on the screen. Of course, in the middle of an installation, Mac drag and drop won't work so my only alternative was to drop everything, pick up a pencil, find some paper and copy the information by hand. How backwards! With Snapz Pro, I just take a snapshot of the desired info and I've got it and can go on with the installation.

As I am writing this, several more examples come to mind but I won't bore you with them.

Suffice it to say that I find Snapz Pro really terrific.

-- Name withheld

Yes! Just what Snapz Pro should be used for! Down with pencils!

Well done! I was on the road and didn't have my copy of Captivate Select with me. I remembered Bob Livitus mentioned your product in his review of Captivate in MacAddict.

So I downloaded Snapz Pro from AOL and installed it. Not only did you save me on the road, but you have a better product than Mainstay. (And for less money.) I will be doing many more of my books and articles with Snapz Pro.

-- Sandee Cohen, Author.

Writers of manuals, reviews, and even books can all use Snapz Pro for capturing screens needed for illustration. We use it as well for our documentation. Thanks Sandee!

me
screen
would
use
I just wanted to drop you a line and say "Thanks" for Snapz Pro. I figure it has saved about 20 hours on a project that I am currently working on. I captured about 250 shots, and if I was using my old stand-by method (which shall remain nameless) I have had to bring every one them into Photoshop to trim the edges off before I could use them. Yawn.

- but
Functionality, ease of use, stability and attention to small aesthetic details are all there then I've come to expect such things from an Ambrosia package.

-- Dave George

Why thanks! We hope that Snapz Pro helps you speed up your day, well, unless you get paid by the hour ;)

Parental Guidance

well
Instead
that if
been
kids down.
I was very disappointed to hear phrases like "You Idiot!" and "You Disgust Me!" as as laughing when I did not make the top ten list. What are you teaching our kids? of letting them know that they did their best and can try harder next time, they learn they don't reach the "top ten" then they are "Idiots" and "Disgusting." There have been several other games I have played from your company which has also put me or my

twenty
bucks for a semi-cool game that does not hurt my or my kids self-esteem.
This is such a shame because you really do have cool games. But I would rather pay

-- Paula Gipson

I can totally agree with what Paula is saying, however there is a point where we adults can get a little carried away. Can you blame us? We're not kids anymore, and things do take on a different light as we get older. These sounds are meant as a joke and are intended to add to the fun of the game. They are not meant to be degrading or to demean the player in any way.

time she We don't care much for the Ambrosia logo (my little daughter says, "Yuck" every
sees it, and I tend to agree). The initial impression we thus gained from the logo and
Apeiron (our first exposure to Ambrosia) did not leave us favorably inclined toward
your company; however, we have not found your other games to be as objectionable, and
some (like Bubble Trouble) are outstanding.

sound, Regardless of considerations noted above, we greatly appreciate the high standard of
graphics, and game play your company is obviously committed to.

-- Sarah Samuelson

I can appreciate this. Zeus does look threatening. I do want to send a special "Thank You" to this person who gave us the benefit of the doubt and looked at our other products. Many people would have just thought of us as "Yucky" and would have been done with it.

A Great Gag

my I just used Ambrosia's free extension, Belch!, in a great gag. I owed a co-worker in
office a good one. A couple weeks ago, I let the victim overhear a conversation about
the rare but dreaded belch virus. Today, after he brought in a file from home, I slipped the
Belch Extension in to his system folder. He later restarted his computer and the
belching began. He soon believed our entire network was infected because he didn't screen his
disk with a virus detection program. Much thanks to the fine Ambrosia crew for the great
laughs!!!!

-- Jim Babb

Your welcome, and thank you for giving us a good laugh -- now BACK TO WORK!!!! :)

For those of you who have to...

this This is more or less the process I used, just in case someone else decides to ask you
same question. On the IBM side I use WinZip 6.2 and a plug in called WinZip Disk
Spanning Add-On. I downloaded the whole Escape Velocity file and it was a .bin
which I zipped and spanned using the previously mentioned program. On the Mac side.....

well

anyone who's anybody will know how to do the rest..... (Zipit, Unity, Compact Pro, Stuffit Expander utility work).

-- Quinn Mitchell

Did everyone get that? I don't retain DOS information ;)

Bubble Blasting

I totally enjoy Bubble Trouble, but I would like to make a couple of suggestions.

How

about giving us something to shoot back at those damn sharks, some type of float-up bonus like the letters or bouncing bubbles? You may be concerned, but I'm trying to figure out how to import one or more of the weapons from Marathon into Bubble Trouble. Don't you think a missile launcher would make it more interesting? A

napalm

unit would be overdoing it, but even the simplest handgun would help. Something especially cruel for those stinking starfish would make my day. Thanks for the

program.

-- Dan Ihrke

You're right, I'm concerned. Like the flame thrower would work under water. Please!

Will it ever end?

From the Concise Oxford Dictionary ...

barrack 2 v. Brit.

1 tr. shout or jeer at (players in a game, a performer, speaker, etc.).

2 intr. (of spectators at games etc.) shout or jeer.

Etymology app. f. borak

Actually, I'm not really anal retentive or anything. The concise dictionary doesn't hold the whole story (try the OED for that), actually "to barrack" originated in

Australia

from last century when a group of construction workers (building the Victoria

barracks)

would come to watch games of cricket or Australian Rules football (or something)

and

were VERY ROWDY. Thus, the verb:

I barrack

You barrack

She barracks
etc.

So we all barrack in Australia, and I believe the word has been adopted in Britain as well.

Or it could have been the other way around.

But don't feel bad. Ever played Myst? The mystic land at the end of Myst is called "Dunny".

"Dunny" is actually Australian vernacular for toilet.